

Food Allergy and Medical Condition Protocol For Food Service Directors

The protocol in this document outlines how we fulfill our obligation to accommodate special meal requests for customers with food allergies and other medical conditions. Below is an overview of this protocol and details are included on the pages that follow. Guidelines for reading food labels to identify if foods contain common allergens and other problem ingredients, and a list of additional resources you will find helpful to manage special menu requests, can be found on MyCompass in the Chartwells Library.

IMPORTANT: DO NOT SERVE MODIFIED MENUS UNLESS YOU HAVE FOLLOWED THE STEPS IN THIS PROTOCOL.

